

Right of revocation

Consumer right of revocation

(A consumer is any natural person who enters into a legal transaction for purposes that are predominantly neither commercial nor their independent professional activity can be attributed to them)

Information regarding revocation

Right of revocation

You have the right to revoke this contract within fourteen days without giving reasons. The time period is fourteen days from the day on which you or a third party designated by you, other than the carrier, have taken possession of the goods.

In order to exercise your right of revocation, you must give us a clear indication (e.g. by e-mail or letter) of your decision to revoke this contract or – if the goods have been delivered to you before the revocation period expires – revoke the contract by returning the goods. You may use the attached sample revocation form, which is not mandatory; if you make use of this option, we will immediately (e.g. by e-mail) send you a confirmation that we have received your revocation.

In order to comply with the revocation period, it is sufficient that you send the notification of the exercise of the right of revocation before the end of the revocation period.

The revocation must be addressed to:

Shop4angels
Postfach 12 23, 74602 Öhringen, Germany
Phone: +49 (0) 1590-1 61 61 93
mail@shop4angels.com

Consequences of the revocation

If you revoke a contract, we shall reimburse you for all payments we have received from you, including delivery charges (except for any additional costs arising from your choice of a different method of delivery to the low-cost standard delivery offered by us), without delay and at the latest within fourteen days of the date on which we receive notification of your revocation of this contract. For this refund, we will use the same means of payment that you used for the original transaction, unless expressly agreed otherwise with you. In no case will you be charged for this refund.

We may refuse to refund until we have received back the goods or until you have provided proof that you have returned the goods, whichever is earlier. You must return or hand over the goods to us without delay and no later than fourteen days from the date on which you notify us of the cancellation of this contract. This period is considered to have been observed if you dispatch the goods before the expiry of the fourteen-day period.

You will have to bear the cost of returning the goods.

You will only be liable for any loss of value of the goods if this loss of value is caused by a handling of the goods which is not necessary for the examination of their nature, properties and functioning.

Limitation of the right of revocation

The right of revocation does not apply to contracts for goods which are not prefabricated and for whose production an individual selection or determination by the consumer is decisive, or which are clearly tailored to the personal needs of the consumer.

Revocation form

If you wish to revoke the purchase contract concluded on www.shop4angels.com,
please fill in this form and send it to:

Shop4angels
Postfach 12 23, 74602 Öhringen, Germany
Phone: +49 (0) 1590-1 61 61 93
mail@shop4angels.com

Consignor

Name:

Street:

ZIP / city:

E-mail-address:

Phone:

Declaration of revocation

I hereby revoke the contract concluded by me/us for the purchase of the following goods:

Order no.:

Order date:

Goods received on:

Comments:

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Date, place Signature of the consumer(s) (only for paper communication)